

# PowerChute™ Business Edition

Operating System, Processor and JRE Compatibility Chart

OPERATING SYSTEM		VERSION	CHIP SET	
		PowerChute™ Business Edition v9.2	x86	x64
Windows® Server 2016	Windows® Server 2016 Standard, Datacenter, Essentials			✓
Windows® Server 2012	Windows® Server 2012 R2 Standard			✓
Windows® Server 2008	Windows® Server 2008 Enterprise (SP2)			✓
Windows® 10	Windows® 10 Enterprise			✓
Windows® 8	Windows® 8.1 Standard			✓
Windows® 7	Windows® 7 Professional			✓
	Windows® Embedded Standard 7 (SP1)	✓		✓
	Windows® Embedded POSReady 7	✓		✓
Red Hat® Enterprise Linux®	Red Hat® Enterprise Linux® 7.1, 7.2, 7.3 with KVM (see Note 2, 5)			✓
	Red Hat® Enterprise Linux® 7.0, 7.1, 7.2, 7.3 (see Note 2, 5)			✓
	Red Hat® Enterprise Linux® 6.7 with KVM (see Note 2)			✓
	Red Hat® Enterprise Linux® 6.5, 6.7 Basic, Web Server (see Note 2)	✓		✓
VMware® ESXi	VMware® ESXi Server 5.5 [vMA 5.5.0.3]			✓
		PowerChute™ Business Edition v9.1.1		
Microsoft® Hyper-V (see Note 3)	Windows® Hyper-V Server 2012 R2			✓
	Windows® Hyper-V Server 2012			✓
	Windows® Hyper-V Server 2008 R2			✓
VMware® ESXi	VMware® ESXi Server 6.0, 6.0 update 1 [vMA 6.0]			✓
	VMware® ESXi Server 5.5 update 3 [vMA 5.5.0.3, vMA 5.5.0.4, vMA 6.0]			✓
	VMware® ESXi Server 5.5 update 1 [vMA 5.5.0.1, vMA 5.5.0.2]			✓
	VMware® ESXi Server 5.1 Update 3 [vMA 5.5.0.2, vMA 5.5.0.3]			✓
	VMware® ESXi Server 5.1 Update 2, 5.5 [vMA 5.5, vMA 5.5.0.2]			✓
	VMware® ESXi Server 5.1 Update 1 [vMA 5.5, vMA 5.1.0.1, vMA 5.5.0.2]			✓
	VMware® ESXi Server 5.1 [vMA 5.1, vMA 5.5.0.2]			✓
	VMware® ESXi Server 5.0 Update 3, 5.5 update 2a [vMA 5.5.0.2]			✓
	VMware® ESXi Server 5.0 Update 1 [vMA 5.0 Update 1]			✓
	Windows® Server 2016	Windows® Server 2016 Standard, Datacenter, Essentials		
Windows® Server 2012	Windows® Server 2012 R2 Essentials, Storage (Standard, Work Group), Foundation			✓
	Windows® Server 2012 R2 Standard, Datacenter [Full & Core Installation]			✓
	Windows® Server 2012 Standard, Essentials, Server Core, Foundation, Datacenter, Storage (Standard, Work Group)			✓
Windows® Server 2011	Windows® Server 2011 Small Business Server			✓
Windows® Server 2008	Windows® Server 2008 R2 Foundation, Standard, Enterprise, Web Server, Datacenter, Server Core, HPC (SP1)			✓
	Windows® Server 2008 Foundation, Standard, Enterprise, Web Server, Datacenter, Small Business Standard, Premium (SP2)	✓		✓
Windows® Storage Server 2008	Windows® Storage Server 2008 R2 Standard			✓
	Windows® Storage Server 2008 R2 Essentials (SP1)			✓
Windows® Server 2003	Windows® Server 2003 R2 Enterprise, Standard (SP2)			✓
	Windows® Server 2003 Enterprise, Standard, Small Business Server (SP2)	✓		✓
Windows® 10	Windows® 10 (Home, Pro, Education, Enterprise)	✓		✓
Windows® 8	Windows® 8.1 Standard, Enterprise, Professional			✓
	Windows® 8 Professional, Enterprise	✓		✓
Windows® 7	Windows® 7 Professional			✓
	Windows® 7 Ultimate, Enterprise (SP1)	✓		✓
	Windows® Embedded Standard 7 (SP1)	✓		✓
Windows® XP	Windows® XP Professional (SP3)	✓		✓
Red Hat® Enterprise Linux®	Red Hat® Enterprise Linux® 7.0, 7.1, 7.2, 7.3 (see Note 2, 5)			✓
	Red Hat® Enterprise Linux® 7.0, 7.1, 7.2, 7.3 with KVM (see Note 2, 5)			✓
	Red Hat® Enterprise Linux® 6.3, 6.4, 6.5, 6.6, 6.7, 6.8 Basic, Web Server (see Note 2, 6)	✓		✓
	Red Hat® Enterprise Linux® 6.5, 6.6, 6.7, 6.8 with KVM (see Note 2, 6)			✓
	Red Hat® Enterprise Linux® 5.9, 5.10, 5.11 Basic, Web, Advanced Server (see Note 1, 4)	✓		✓
	Red Hat® Enterprise Linux® 5.11 with KVM (see Note 1, 4)			✓
SuSE® Linux®	SuSE® Linux® Enterprise Server 11 (SP3)	✓		✓
	SuSE® Linux® Enterprise Server 11 (SP3) with XEN			✓
Oracle® Linux®	Oracle® Linux® Server 6.5 Server, Web Server (Red Hat Compatible Kernel, Unbreakable Enterprise Kernel)	✓		✓
	Oracle® VM Server 3.2.8			✓

### Notes

**Important JRE Compatibility Notes:** PowerChute Business Edition 9.2 has been verified with the bundled Java version JRE 8 Update 31 while v9.1.1 has been verified with the bundled Java version JRE 7 Update 25. To install JRE updates, please use the JRE Configuration Tool available from <http://www.apc.com/tools/download/index.cfm> [Select Software Upgrades - PowerChute Business Edition and submit] JRE Configuration Tool sku - SFPCEBJRE. Additional information is available in the associated "PowerChute Business Edition - JRE Configuration Tool Help"

- For information on installation of PowerChute Business Edition on Agent Console Communication issues after a JRE Upgrade, please refer to ID FA264735, FA264736 & FA253753 at <http://www.apc.com/us/en/faqs/home/>

- PowerChute Business Edition does not work using JRE 8 Update 91 or higher - for more details and to download v9.2.1 which fixes the issue see FA304446 at <http://www.apc.com/us/en/faqs/index?page=content&id=FA304446>

**Browser Support:** PowerChute Business Edition has been tested with the following browsers: IE8, IE9, IE10, IE11 (for Windows Server 2012 & Windows 8), Firefox 24 & 36, Chrome 29 & 40.

**Communications Support:** Both Serial and USB communications are supported in Windows. RedHat Enterprise Linux 6.4 supports both Serial and USB connections. For older RedHat Linux versions and SuSE Linux only Serial connection is supported.

**Centralized Management:** To centrally manage PowerChute Agents, the PowerChute Server and Console should be a least the same version as the latest Agent. (A newer version of the Server / Console can manage older Agents).

**Note 1:** PowerChute Business Edition only supports Red Hat® Enterprise Linux® if Xen Virtualisation software is not installed or disabled. Please see FA159665 at <http://www.apc.com/us/en/faqs/index?page=content&id=FA159665>

**Note 2:** If "Failed dependency error on terminal" occurs during installation of PowerChute Business Edition on an x64 platform, please see FA159745 at <http://www.apc.com/us/en/faqs/index?page=content&id=FA159745>

**Note 3:** For information on successful guest OS shutdown, please refer to Microsoft kbase KB2887595 (<http://support.microsoft.com/kb/2887595>)

**Note 4:** For information on installation of PowerChute Business Edition on Red Hat® Enterprise Linux® 5.8, 5.9, 5.10 or 5.11, please see FA173375 at <http://www.apc.com/us/en/faqs/index?page=content&id=FA173375>

**Note 5:** For information on installation of PowerChute Business Edition on Red Hat® Enterprise Linux® 7.0, 7.1, 7.2 or 7.3, please refer to Knowledge Base ID FA233404 at <http://www.apc.com/us/en/faqs/index?page=content&id=FA233404>

**Note 6:** For installation of PowerChute Business Edition on Red Hat® Enterprise Linux® 6.8, JRE 8 Update 77 or lesser needs to be used.